

CABLE RAMP RENTALS – LOS ANGELES POLICIES

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Rental Prices and Rental Period

Prices:

Please contact Cable Ramp Rentals - Los Angeles by phone, fax, website RFQ, or email with a list of equipment required, rental dates, and your company information. A written quotation will be generated and returned to you. Equipment cannot be reserved or availability guaranteed unless a signed confirmation of your quote is received.

All rental equipment is competitively priced. Large orders, long term rentals, and repeat customers may qualify for discounts. Any discounts must be confirmed in writing on your Rental Contract at the beginning of the rental. No sales tax will be added to rental equipment. If applicable please remit direct.

Rental Period:

Daily or 4-day week.

All equipment is to be returned by noon on day of return. Returns after 12 noon will be charged additional rental fees unless prior arrangement with the rental agent has been made.

Charges for missing, broken and/or accidental damage to equipment will be assessed. Please see the section of this document entitled "Missing and Damaged Equipment" for further information.

Cable Ramp Rentals - Los Angeles Liability

Cable Ramp Rentals - Los Angeles is in no way responsible for liability, claims, cost, or expenses rising out of use or possession of our equipment, or injury caused by the use of, or possession of said equipment. Equipment is offered for inspection at time of rental. Please inform the Cable Ramp Rentals - Los Angeles agent and allow for additional time if you wish to do this.

Customer is liable for the equipment from the time it leaves the Cable Ramp Rentals - Los Angeles distribution location until the equipment is returned.

Cancellation

All orders cancelled on day of pick-up or delivery and after the equipment has been pulled and staged for a customer will be subject to a re-stocking and/or cancellation fee of 20% of established weekly rental rate.

It is the customer's responsibility to make any additions or cancellations of the rental equipment prior to the day of delivery or will call.

Early Return Policy

Cable Ramp Rentals - Los Angeles does not issue refunds or credits for early return of rental equipment. Please review your equipment list and rental dates carefully before signing the rental agreement.

Shipping Information

Air or ground transportation arrangements will be provided upon request but will be charged accordingly at the customer's expense. All returned rental equipment to Cable Ramp Rentals - Los Angeles must be shipped pre-paid. Rental periods end only after the equipment is received by Cable Ramp Rentals - Los Angeles receiving department.

The customer is responsible for all equipment from the time of delivery or will call until it has been returned, during regular business hours, to Cable Ramp Rentals - Los Angeles. It is strongly recommended that the customer be available onsite at delivery and pickup times. The customer is also responsible for damaged or missing items and verifying an accurate count of rental items received and returned.

Pickup & Delivery

Equipment will be rented on a pick-up and return basis originating from Cable Ramp Rentals - Los Angeles office in Los Angeles California.

Delivery and pick-up services are offered by Cable Ramp Rentals - Los Angeles in the Los Angeles and surrounding areas depending on availability of trucks and/or drivers. Charges will be quoted and determined by travel distance, day of week, and time of day. Delivery and pick-up charges will be billed accordingly and added as a line item to the rental agreement.

Please note: Our normal delivery and pick-up times are Monday through Friday, 8 a.m. to 5 p.m. If a more specific time is needed, there will be additional charges.

Delivery and pick-up does not include load-in, set-up, or load-out of equipment. The customer is responsible for a crew to load/unload equipment from the vehicle and drayage between the dock area and venue.

Missing and Damaged Equipment

All rental equipment is thoroughly inspected and tested by Cable Ramp Rentals - Los Angeles to ensure proper working condition prior to each rental. The customer may inspect the rental equipment at our location.

Shortages and/or damage will be communicated to the customer immediately. Rental charges will continue on the missing items until it is returned or an invoice for replacement is issued. Rental charges will not be deducted from replacement cost.

Charges for repair and/or replacement of damaged equipment will be determined and the customer will be provided with a detailed invoice for the repairs and/or replacement of the equipment. Damage waivers are available. Please see the section of this document entitled "Waiver of Damage" for further information.

Extending the Rental Period

If you rent an item, and realize that you won't have the job done by the time the equipment is due back, please **call** us as soon as possible to try to extend the rental. If the cable protectors or cable covers are already reserved for someone else than you'll have to return it based on the time in the contract. If they are not booked, then we'll be happy to extend the rental period for you.

Types of Payments Accepted

Rentals must be paid in full at the time of equipment release unless a customer account with Cable Ramp Rentals - Los Angeles has already been established.

Please contact the Accounts Receivable department at least one week in advance of your rental if you wish to set up an account.

Rental equipment must be secured with approved credit card, company check or purchase order. There is a minimum billing of \$20.00.

Accepted forms of payment are: Cash, Visa, MasterCard, American Express or Pre-Printed Company Check (subject to bank approval). Sorry we cannot accept checks from new accounts.

All orders are COD unless credit terms have been arranged. All credit terms are Net 30 days. Past due invoices will be charged 1½ % per month.

All COD orders must provide a valid picture ID and one of the approved credit cards listed above.

All COD orders are subject to deposits.

Sales tax charges are based on the state to which the equipment is delivered. No sales tax will be added to rental equipment, if applicable please remit direct.

Bank check cards and debit cards are not acceptable.

Reservations

You can submit a quote on our website and a Cable Ramp Rentals - Los Angeles customer representative will contact you with an accurate detailed proposal and to confirm if you would like to make it a reservation. You can also call us at 866-785-2376 with any questions you may have.

Submission of a quote request does not represent a reservation or contract, nor does it guarantee availability, equipment, or services on a particular date. Rental reservations are suggested as equipment is rented on a first-come first-served basis.

We will endeavor to respond to all quote requests on a timely basis. Should you require a quicker reply please submit your request and then contact us by phone at 866-785-2376

If you require same day service, please phone early to allow rental agents sufficient time to prepare your order. Rush fees may apply.

Waiver of Damage

The damage waiver is 10% of the total rental costs and covers reasonable, accidental damage to the equipment. It is optional and is non-refundable. If the damage waiver is declined, and any rental items are damaged, the customer will be responsible for the replacement charges for the damaged items.

This fee is added to all contracts automatically, if you wish to reject it, you must do so when you are picking up the item(s).

The Damage Waiver covers: "If you pay the damage waiver charge (DWC) as specified, subject to the limitations and exclusions below. Cable Ramp Rentals - Los Angeles agrees to modify the terms of this contract and relieve you of liability for accidental damage to the rented item(s) on this contract, and for loss due to fire, collision, windstorm, upset, and riot. We exclude from this waiver, any loss or damage due to theft, burglary, misuse or abuse, theft, intentional damage, mysterious disappearance or any loss due to your failure to care for the rental item(s). In addition, a further condition of this waiver is that you must file a report to the proper law enforcement authorities and furnish us a copy."

Insurance Requirements

A Certificate of Insurance may be required for all Cable Ramp Rental - Los Angeles customers.

New and existing customers must provide Cable Ramp Rentals - Los Angeles with a current Certificate of Liability Insurance. This documentation must be signed by an authorized agent or representative of the insurance carrier and received by Cable Ramp Rentals - Los Angeles prior to equipment release.

Questions about obtaining Certificates of Insurance or our requirements should be directed to 866-785-2376.

Certificate requirements are as follows:

• CERTIFICATE HOLDER

Aero Light, Inc.
11328 Goss Street
Sun Valley, CA 91352

• LOSS PAYEE

Aero Light, Inc.
11328 Goss Street
Sun Valley, CA 91352

- **ADDITIONAL INSURED**

Aero Light, Inc.

11328 Goss Street

Sun Valley, CA 91352

The certificate must note that insurance coverage is provided for loss or damage to the equipment rented for a limit not less than the total resale value.

- The Certificate of Insurance must show that "GENERAL LIABILITY" coverage exists for a policy of not less than \$1,000,000.00.

Other Insurance Requirements

Proof of insurance will be required prior to start of rental agreement. Customer must provide Cable Ramp Rentals - Los Angeles with evidence of:

- Comprehensive Liability Insurance in the amount of not less than \$500,000 each for:

- a) Bodily Damage Liability,

- b) Property Damage Liability or

- c) Combined Single Limit Bodily Injury and Property Damage Liability.

- Customer must provide "ALL RISKS" insurance on all equipment rented from Cable Ramp Rentals - Los Angeles in an amount at least equal to the Value stated by Cable Ramp Rentals - Los Angeles.

- Insurance must be verified by the filing of a Certificate of Insurance containing the following:

- a) List as an additional insured and loss of Payee with respect to: Third Party Property Damage and General Comprehensive Liability.

- b) Provide a 10 day notice of cancellation to Cable Ramp Rentals - Los Angeles in the event of any cancellation or reduction in coverage.

- c) Contain a statement that the Insurance is primary with Aero Light, Inc. over all other insurance.

- d) That a copy of the Insurance ACCORD, with Aero Light, Inc. being named as the loss payee, be delivered to Cable Ramp Rentals - Los Angeles prior to the rental.

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